IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No. 10/684,163
Filing Date ..... October 10, 2003
Confirmation No. 2292
Inventorship ..... Rostislav Shabalin
Assignee ..... Microsoft Corporation
Group Art Unit 2114
Examiner ..... Loan Truong
Attorney's Docket No. ..... MS1-2672 US
Title: PRODUCT SUPPORT CONNECTED ERROR REPORTING

RESPONSE TO FINAL OFFICE ACTION MAILED ON OCTOBER 31, 2007

To: Commissioner of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

From: David S. Lee (Tel. 206-315-7912)
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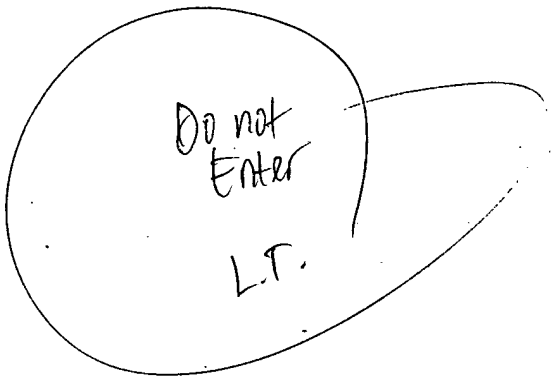

This communication is responsive to the final Office Action dated October 31, 2007, for which a three-month shortened statutory period for response is set for January 31, 2008. Please amend the above-captioned application as follows.